



**DEFINITION OF THE EVALUATION DOMAIN
FOR CERTIFICATION AND RECOGNITION**

Course
Satisfying Consumer Needs
ANG-1101-4

Common Core Basic Education Program
English as a Second Language

November 2012

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Introduction

The Definition of the Evaluation Domain (DED) ensures consistency between a course and the related evaluation instruments. The DED is used to select, organize and describe the essential and representative elements of the course. The DED is based on the program of study and the course, but should by no means replace them in the planning of instructional activities.

The DED is the reference document that ensures the validity of the examinations across the province.¹ This document serves as a framework for developing multiple equivalent versions of an evaluation instrument.

The DED for each ministerial examination is developed by the Ministère de l'Éducation, du Loisir et du Sport (MELS). The DEDs for other types of examinations are developed by MELS or, at the request of school boards, by Société GRICS (BIM). For ethical reasons, only those responsible for developing Definitions of the Evaluation Domain can modify their content.

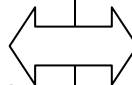
Examinations developed by MELS are consistent with the content of their respective DEDs. It is recommended that all other examinations be in agreement with the DED.

¹ Québec, Ministère de l'Éducation du Québec, *Policy on the Evaluation of Learning* (Québec: Gouvernement du Québec, 2003), 47.

Evaluation Content

General Information	
<p>Broad Areas of Learning</p> <ul style="list-style-type: none"> • Citizenship • The World of Work • Health and Well-Being • Environmental and Consumer Awareness <p>Subject Area</p> <ul style="list-style-type: none"> • Languages <p>Class of Situations</p> <ul style="list-style-type: none"> • Obtaining goods and services in an English-speaking environment 	<p>Program</p> <ul style="list-style-type: none"> • English as a Second Language <p>Course</p> <ul style="list-style-type: none"> • Satisfying Consumer Needs ANG-1101-4
Essential Elements Targeted by the Evaluation	
<p>Competency</p> <ul style="list-style-type: none"> • To deal with a real-life situation pertaining to the class of situations targeted by the course. 	<p>Categories of Knowledge</p> <ul style="list-style-type: none"> • Language functions • Vocabulary • Grammar

Evaluation Criteria and Weighting	
<p>Evaluation Criteria for the Competency</p> <p>Interacts adequately in simple conversations within familiar contexts (40 %)</p> <p>Interprets short simple informative texts within familiar contexts adequately (30 %)</p> <p>Writes short simple informative notes within familiar contexts adequately (30 %)</p>	<p>Proficiency in Subject-Specific Knowledge</p> <p>Proficiency in subject-specific knowledge presupposes its acquisition, understanding, application and mobilization, and is therefore linked with the evaluation criteria for the competency.</p>



Explanation of the Evaluation Content

Evaluation Criteria

The evaluation criteria are stated exactly as in the course.

Information Clarifying the Evaluation Criteria

Interacts adequately in simple conversations within familiar contexts

The above criterion assesses the adult's ability to:

- use language functions related to the situation;
- use vocabulary related to the situation;
- use grammar components related to the situation.

Interprets short simple informative texts within familiar contexts adequately

The above criterion assesses the adult's ability to:

- use information drawn from texts.

Writes short simple texts within familiar contexts adequately

The above criterion assesses the adult's ability to:

- use language functions related to the situation;
- use vocabulary related to the situation;
- use grammar components related to the situation;
- convey related information.

Proficiency in Subject-Specific Knowledge

Proficiency in subject-specific knowledge is evaluated through the evaluation of the competency, using tasks related to the evaluation criteria.

Weighting

The weighting for the evaluation of the competency is 100 %. The weighting of the evaluation criteria appears in the chart on the previous page.

Knowledge

The knowledge targeted for the evaluation of the competency is selected from the following categories of essential knowledge from this course and from previous courses. The knowledge is chosen according to the real-life situation used for evaluation:

- Language functions
- Vocabulary
- Grammar

Specifications for the Evaluation Instruments

Examination: Number of Parts, Sections, Procedure and Duration

The examination consists of one part divided into two sections. These sections may be administered during the same evaluation session or during different evaluation sessions in the predetermined order mentioned in the *Administration Guide*. The maximum length of the examination is of approximately 2 hours and 5 minutes.

Section - Written Text Comprehension and Writing: 90 minutes
(Written Text Comprehension: 45 minutes)
(Writing: 45 minutes)

Section - Oral Interaction: 33 minutes (30 minutes for the preparation and 2 to 3 minutes for the interaction)

Examination Content

The examination focuses on a real-life situation related to obtaining goods and services in an English-speaking environment.

Section - Written Text Comprehension and Writing

During the written text comprehension evaluation, the adult learner:

- reads short simple informative texts pertaining to obtaining consumer goods and/or services;
- selects, uses or adapts information drawn from the text by answering short questions, filling in blanks, choosing the appropriate answer, etc.

During the writing evaluation, the adult learner:

- writes a short simple informative note pertaining to obtaining consumer goods and/or services;
- may fill out a form pertaining to consumer goods and/or services;
- expresses wants and needs;
- requests and/or gives information.

Section - Oral Interaction

During the *Preparation Phase* prior to interaction, the adult learner:

- reads a scenario pertaining to obtaining consumer goods and/or services;
- writes personal notes (no sentences, only ideas) for reference during the interaction.

During the *Interaction Phase* that lasts 2 to 3 minutes, the adult learner:

- asks simple, familiar questions;
- responds to simple, familiar questions, explanations, instructions and requests;
- expresses wants and needs;
- requests and/or gives information.

Information-Gathering Tools

Section - Written Text Comprehension and Writing

Written Text Comprehension

- Questionnaire

Writing

- Written production

Section - Oral Interaction

- Observation Sheet (Teacher's Copy)

Authorized Materials

Section - Written Text Comprehension and Writing

- Bilingual and English dictionaries
- Grammar book

Section - Oral Interaction

- Bilingual and English dictionaries during the preparation
- Personal notes during the interaction (no sentences, only ideas)

Assessment Tools

Assessment will be carried out using criterion-referenced rubric(s) based on a five-level rating scale. For the written text comprehension evaluation, a correction key may also be used.

Pass Mark

The pass mark is 60 % for the examination as a whole.

Retakes

The adult learner must retake another version of the entire examination.